

# AlexRenew's Lifeline Emergency Assistance Program (LEAP)



## Application Requirements



Must be an AlexRenew account holder



Have a past-due balance of \$100 (\$50 if over 62)

*Applicants receive a max disbursement of \$350 per year*

## Partnering with:



# How can I enroll in LEAP?



Call AlexRenew at (703) 851.2340 or our LEAP partners to determine eligibility



Call or visit one of our partner locations in Alexandria



**Alive!**

510 S Van Dorn St  
703-837-9300



**Alive!**

2601 Mt. Vernon Ave  
703-837-9300

**Salvation Army**

1555 King St.  
202-756-2600



# How do eligible customers receive LEAP funds?

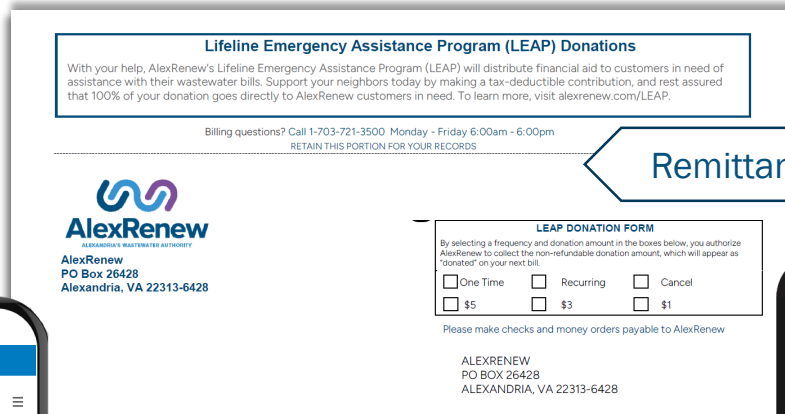
Customer completes application through a partner location

Partner agencies confirm eligibility with AlexRenew

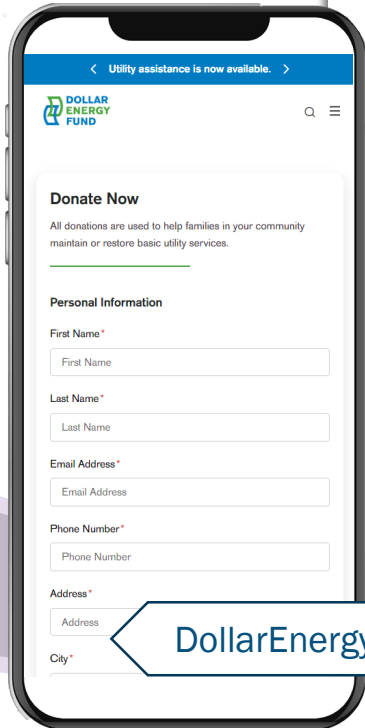
Dollar Energy is notified via software application

Funds are applied to AlexRenew customer accounts

# How can I support LEAP?



Remittance Slips

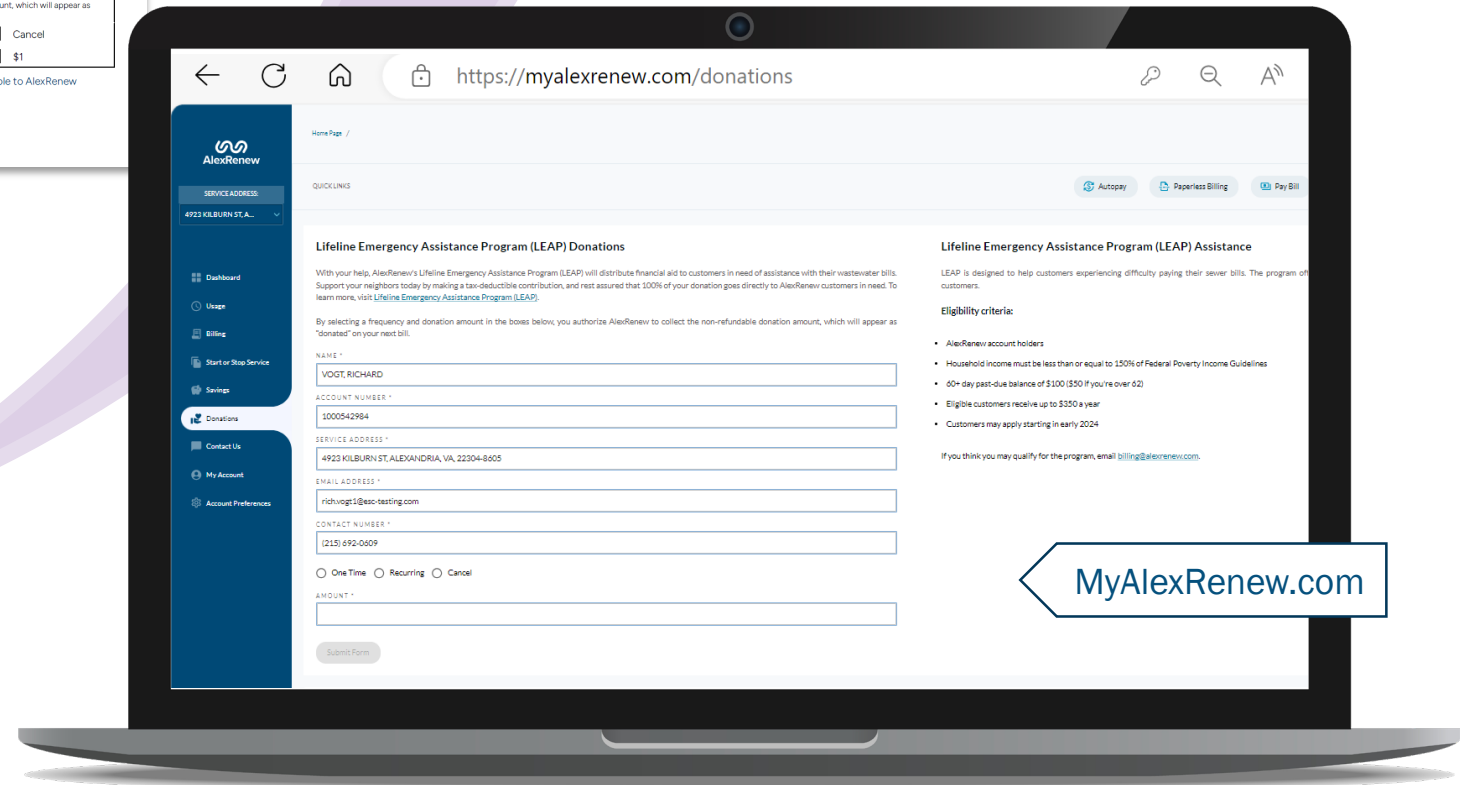


DollarEnergy.com



Signage

Scan the QR code and to help customers experience difficulty paying their sewer bills.



MyAlexRenew.com