





## What is AlexRenew's Winter Quarter Average?

The Winter Quarter Average is a billing cap based on a customer's water use history from December through February (Winter Quarter). The cap is used to ensure customers are billed for indoor water use only — meaning water that is used at a home and makes its way to AlexRenew's wastewater treatment plant. Qualified customers will be billed from March through November using their actual water use or Winter Quarter Average, whichever is lower.

To better serve customers, the winter quarter average calculation was recently revised. To learn more, visit [alexrenew.com/winteraverage](https://alexrenew.com/winteraverage).



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