



Investing in a Sustainable Future

To help fund the mandated RiverRenew program, AlexRenew is implementing a sewer rate adjustment. Once complete, the project will prevent millions of gallons of combined sewage from polluting Alexandria's waterways each year.

The average monthly residential bill is estimated to increase by approximately \$2.70 based on the consumption of 4,000 gallons of water per month and represents a 5.1% increase beginning July 1, 2024.

To learn more about the rate adjustment and calculate your bill, visit **alexrenew.com/rates.**



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What is AlexRenew's Winter Quarter Average?

The Winter Quarter Average is a billing cap based on a customer's water use history from December through February (Winter Quarter). The cap is used to ensure customers are billed for indoor water use only — meaning water that is used at a home and makes its way to AlexRenew's wastewater treatment plant. Qualified customers will be billed from March through November using their actual water use or Winter Quarter Average, whichever is lower.

To better serve customers, the winter quarter average calculation was recently revised. To learn more, visit **alexrenew.com/winteraverage.**

