



New Customer Care Portal Coming Soon

AlexRenew will launch its new and improved customer service portal in November 2023. Be on the lookout for additional payment options, alerts, and a new chat feature. We're also expanding our customer service hours. Our call center will soon be available from 6 a.m. - 6 p.m. (excluding holidays).



Please be prepared to update your password the first time you login, beginning in November.

visit alexrenew.com to learn more!