A New Bill, a New Look, and a New Customer **Care Portal**



Going Live this Spring!

Take a sneak peek at the new bill below!



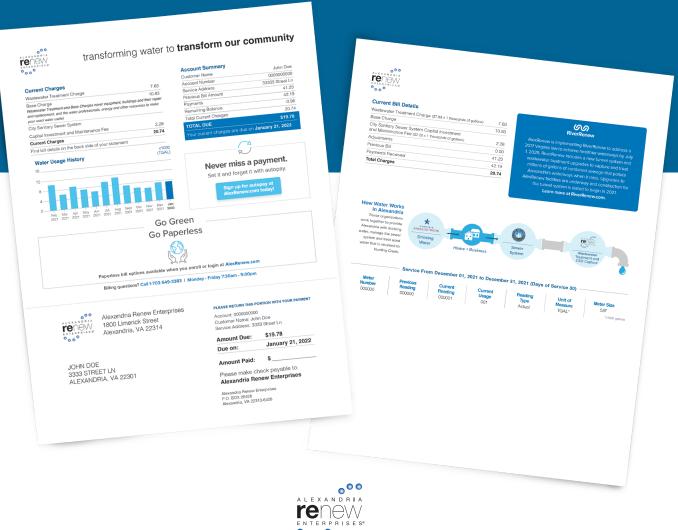


Nueva Factura, Nuevo Look, y Nuevo Portal de **Atención al Cliente**



🕖 Lanzando esta primavera!

El nuevo look de su factura:



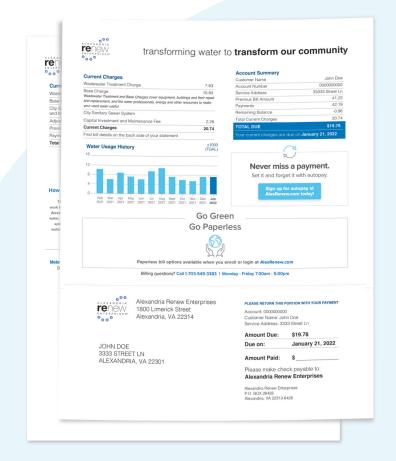


A New Bill, a New Look, and a New Customer Care Portal!



We're always looking for ways to make our payment experience simpler and easier. So, on July1, we'll be upgrading our customer care and billing system, which will include a new easy-to-read bill, paperless billing, and simple 10-digit account number.

Check out a preview of your new bill at AlexRenew.com





HIGHLIGHTS & BENEFITS OF YOUR NEW BILL

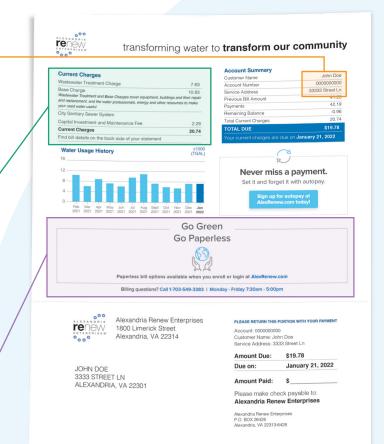
New Ten-Digit Account Number and Easy-to-Locate Account Info

Customer NameJohn DoeAccount Number0000000000Service Address33333 Street Ln

≡ Current Bill Activity

Current Charges	20.74
Capital Investment and Maintenance Fee	2.28
City Sanitary Sewer System	
Wastewater Treatment and Base Charges cover equipment, be and replacement, and the water professionals, energy and oth your used water useful	uildings and their repair
Base Charge	10.83
Wastewater Treatment Charge	7.63

i≡ Important Messages



Total Charges	20.74
Payments Received	42.19
Previous Bill	41.23
Adjustments	0.00
City Sanitary Sewer System Capital Investment and Maintenance Fee (\$2.28 x 1 thousands of gallons)	2.28
Base Charge	10.83
Wastewater Treatment Charge (\$7.63 x 1 thousands of gallons)	7.63

1 ■ Detailed Meter Readings

Previous
ReadingCurrent
ReadingCurrent
Usage000000000001001



